Retail Plant Guarantee

Trees and Shrubs Purchased at Seoane’s Garden Center are guaranteed for One Year from the date of purchase. They will be replaced Once, or a merchandise credit for the full purchase price will be issued Once, if:

- You have a printed receipt! No replacement or credit will be issued without a printed receipt.
- They are purchased at full retail price. Plants purchased on sale are not eligible for replacement or merchandise credit.
- They fail completely.
- They are planted in a timely fashion (up to 10 days, must be stored in shade and watered daily prior to planting).
- They are planted according to our Planting Guidelines and are watered according to our recommendations (Provided at the time of purchase).

All claims are at the sole discretion of Seoane’s Garden Center.

PLANT GUARANTEE DOES NOT COVER –

- Plants purchased at a discount of 20% or more.
- Annuals, perennials, roses, sod, vegetables, houseplants, tropicals, vines, grasses, and live or cut Christmas trees.
- Plants planted in containers such as window boxes, planters, etc.
- Plants damaged by insects, diseases, or animals.
- Plants that do not flower.
- Plants damaged by conditions beyond our control such as improper planting, insufficient care, extreme weather, winter die back or breakage, fire, or accidents.
- Plants that have suffered in appearance but are capable of recovering with proper care (Consult our Staff).
- Plants that are transplanted.
- Plants that have been previously replaced.

CUSTOMER REPLACEMENT PROCEDURE –

If at any time you have a question as to the condition of a plant purchased at Seoane’s Garden Center, please contact us for instructions to remedy the problem at our store number: (781) 878-1306.

If determined that replacement is required, you must provide us with your original sales receipt and the plant. (At no time will we accept credit card receipts/statements or canceled checks). Please do not dig up and return plants unless we instruct you to do so. Thank you!

Visit us online at Seoanelandscape.com

A Guide to Planting Trees & Shrubs

Great Gardens - Begin Here!

Seoane’s
GARDEN CENTER
551 Bedford Street, Route 18
Abington, MA 02351
(781) 878-1306

Visit us online at www.seoanelandscape.com
**Step 1**

**Site Preparation**

Dig hole at least 50% wider or up to 3x the diameter of the root ball but only as deep as the root ball. To determine depth, start by locating the point at which the trunk flare begins. In some cases, the trunk flare junction may be buried in the top of the rootball and it may be necessary to loosen the burlap or soil at the top of the ball to properly locate the junction. Measuring the height from the trunk flare to the bottom of the rootball will give the correct depth.

**Step 2**

**Soil Preparation**

Prepare soil by mixing 2/3 existing soil, 1/3 Planting Mix, add Bio-tone Starter Plus to encourage root growth and mix thoroughly. If the existing soil is of poor quality, such as excessively sandy, heavy clay, or fill material, then increase your mix to 50/50.

**Step 3a**

**Container-Grown Trees & Shrubs**

a. Remove plant from container.

b. Plant roots may be restricted by the container shape. Loosen the roots all the way around, even on the bottom. Use a knife or shear if required. Gently pull apart.

c. Center plant in hole 1-2" above grade.

d. Backfill with amended soil, packing it lightly around the roots. Make a saucer of soil around the plant. Water deeply with a slow soaking.

e. Apply a 2" thick mulch layer. Keep mulch 2" from plant’s main trunk.

**Step 3b**

**Balled & Burlapped Trees & Shrubs**

a. Roll the root ball and ‘steer’ it into the hole. Center plant in the hole 1” to 2” above grade. Once the plant is properly placed, cut away and remove all visible rope and burlap. If the root ball appears in danger of completely collapsing, remove the rope and burlap from only the top 1/3 of the ball. Do not try to remove the wire basket by pulling the root ball out because the ball will likely be destroyed in the process.

b. Backfill with amended soil, packing it lightly around the roots. Make a saucer of soil around the plant. Water deeply with a slow soaking.

c. Apply a 2" mulch layer. Keep mulch 2" from the plant’s main trunk.

**Step 4**

**Staking Trees**

Some trees tend to lean. Use wires secured to anchor stakes in firm ground (not the root ball). Where the wires contact the tree, use a hose segment to prevent damage. Complete tree staking kits are available at Seoane’s Garden Center.

**Watering**

Take the stress out of planting new trees with a Tree Watering Bag; a 15-gallon bag designed to provide a drip irrigation system directly to tree roots over an extended period of time. Micro-perforated release points along the bottom seams allow for a slow release of water. Just fill a few times per week to ensure your new tree gets adequate water.

*For more on watering, Turn Over...*